

QITC framework overview

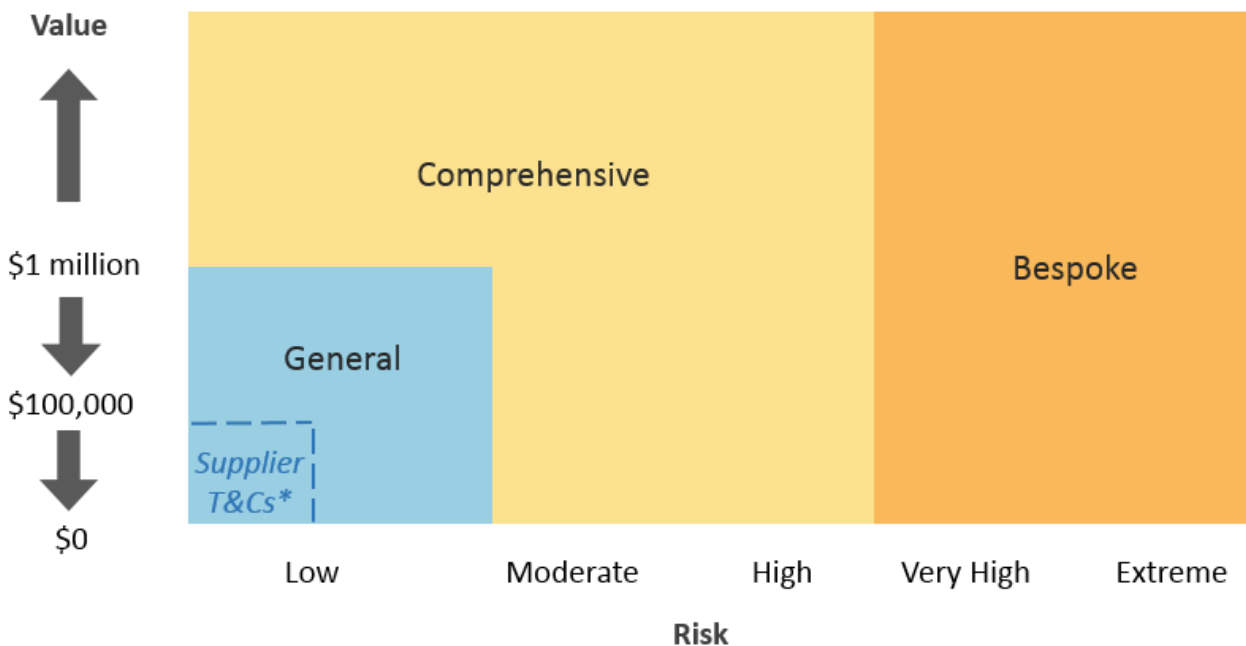
What is the QITC framework?

The Queensland Information Technology Contracting (QITC) framework was released in August 2017. Co-designed by industry and government, it replaces the Government Information Technology Contracting (GITC) framework as the basis for all procurement of ICT products and services for the Queensland Government.

QITC allows for individual contracts to be directly formed between a supplier and a customer for a specific ICT transaction under a common contractual framework. The framework has been designed to make procurement simpler and faster, and caters for newer types of procurement including As a Service.

The framework provides for a choice of four different contract types to reflect the risk and value of various ICT procurement activities:

- Supplier’s terms and conditions (Supplier T&Cs)
- General contract
- Comprehensive contract
- Bespoke contract



* For procurements that are low risk and under \$100,000 agencies can consider supplier terms and conditions. Guidelines apply.

More information is available on the Business Queensland website: www.qld.gov.au/supply/ICT

What’s different in the QITC framework?

The QITC framework will make it easier for both buyers and suppliers to procure and deliver ICT products and services for the Queensland Government.

The new framework is different because it:

- provides for a choice of contract forms that reflect the risk profile of each procurement
- includes consideration of supplier terms and conditions for some ICT products and services in certain circumstances
- provides for improved efficiency in procurement time by having standardised contract terms co-designed by government and industry.

Changes to terminology

Changes have been made to terminology in the QITC framework. Below is a summary of the key changes:

GITC version 5.03	QITC version 1.0.0
Customer contract	Contract
Contractor	Supplier
General order	Details
Customer supplied items	Customer inputs
ICT consultancy services	ICT professional services
Variation	Change
Approved party	Subcontractor
Specified personnel	Key personnel
Customer data and processing environment	Customer's IT system
Contract specifications	Requirements

Supporting documents

The comprehensive contract is supported by modules which contain additional contractual terms for specific transaction types. There are no modules available for use with the general contract as the conditions already contain provisions for specific procurement types considered suitable for a general contract. These are: hardware, hardware maintenance services, licensed software, software support services, developed software, as a service and ICT professional services.

The comprehensive contract is also supported by schedules which are optional documents and templates that may be required for a particular procurement. No schedules have been specifically developed for a general contract. However, the comprehensive contract schedules can be used and tailored for other contract types where required.

Agencies may consider using supplier terms and conditions for procurements that are under \$100,000 and are low risk. Guidelines apply.

Module comparison mapping

There are seven modules available for use with a QITC comprehensive contract. The modules contain additional contractual terms for specific transaction types.

QITC version 1.0.0	GITC version 5.03
Module 1 – Hardware	MO1 – Hardware acquisition and installation MO2 – Hardware maintenance services
Module 2 – Software	MO3 – Licensed software MO4 – Software development and modification MO5 – Software support services MO6 – Packaged software
Module 3 – As a service	MO10 – Additional provisions for cloud services
Module 4 – Systems integration	MO11 – Systems integration
Module 5 – Telecommunications services	MO12 – Telecommunications services MO13 – Internet services MO14 – Data services
Module 6 – Managed services	MO10 – Managed services
Module 7 – ICT professional services	MO8 – ICT contracting services MO9 – ICT consultancy services

QITC schedules

There are 11 schedules available for use with a QITC comprehensive contract. The schedules are a collection of optional documents and templates that may be required for a particular procurement. The schedule templates can also be used with other contract types with modification where necessary.

The schedules are listed in the table below.

QITC schedules – Comprehensive Contract Conditions
Schedule 1 – Price and payment terms Schedule 2 – Project implementation and payment plan Schedule 3 – Statutory declaration by subcontractor Schedule 4 – Confidentiality, privacy and conflict of interest deed Schedule 5 – Escrow agreement Schedule 6 – Financial security Schedule 7 – Performance guarantee Schedule 8 – Service levels Schedule 9 – Acceptance testing Schedule 10 – Statement of work template Schedule 11 – Change request template

GITC v QITC

The below table provides a summary of the key differences between the GITC and QITC frameworks.

GITC version 5.03	QITC version 1.0.0
GITC, Part 1 – Contract authority provisions (Head Agreement) between the Contractor and the Contract Authority (GITC Services)	Not applicable
GITC, Part 2 – Customer contract provisions between the Contractor and the Customer	Four contract options: general contract, comprehensive contract, supplier's terms and conditions and bespoke contract
Schedule C1 – General order completed by the Contractor and the Customer to form a contract	For comprehensive and general contracts, the Supplier and the Customer complete the Contract Details to form a contract
Schedule C2 – Intellectual property ownership	Now: <ul style="list-style-type: none"> • Clause 12 of the Comprehensive Contract Conditions • Clause 15 of the General Contract Conditions
GITC, Part 3 – Customer contract modules (14)	Modules (7) for comprehensive contracts
Module orders	Module order forms for comprehensive contracts
GITC, Part 4 – Customer contract schedules (19)	Schedules (11) for comprehensive contracts but they can be used with other contract types, with modification where necessary
GITC, Part 5 – User guide	QITC user guide and guidance notes
Schedule A2(A) – Variations to the agreement (Parts 1 to 4) agreed between the Contractor and the Contract Authority (GITC Services)	Not applicable
Housing and Public Works' General Contract Conditions for General Goods and Services as an alternative to GITC for the procurement of low risk ICT services with a value under \$1 million	Now: QITC General Contract Conditions The Housing and Public Works' General Contract Conditions for General Goods and Services should no longer be used for ICT procurement

Further information

Visit the Business Queensland website for more information: www.qld.gov.au/supplyICT