## Community Support

In the event of a disaster, the Queensland Government will work together with a wide range of organisations to minimise the impact and assist the recovery of affected communities.

During and after a disaster, you may need practical assistance or community support to assist you and your family.

This brochure provides information and contact details for key community services available in your area.

Further information is available at [www.qld.gov.au/community/disasters-emergencies](http://www.qld.gov.au/community/disasters-emergencies)or by phoning the Community Recovery Hotline on 1800 173 349.

You can also download the free Self Recovery app from the Apple or Android stores.

General Community Support Services

Mensline Australia 1300 789 978

Relationships Australia 1300 364 277

Beyond Blue Info Line 1300 224 636

Lifeline Telephone Counselling 13 11 14

Kid’s Help Line 1800 551 800

DV Connect Womensline 1800 811 811

DV Connect Mensline 1800 600 636

Gambling Help Line 1800 858 858

Parentline 1300 301 300

Australian Red Cross Emerg Relief 1800 733 276

Seniors Enquiry Line 1300 135 500

Homeless Hotline 1800 474 753

**Workplace Services**

**Employment Services Information 1800 464 800**

**Services Australia**

Information Services 13 24 68

Family Assistance Office 13 61 50

Medicare – General Enquiries 13 20 11

Centrelink Australian Apprenticeships 13 36 33

Centrelink Employment Services 13 28 50

Centrelink Older Australians Line 13 23 00

Farmer Assistance Hotline 13 26 16

**Legal and Advocacy Services**

Legal Aid Queensland 1300 651 188

Basic Rights Queenslan 1800 358 511

Australian Financial Complaints Authority

 1800 367 678

**Financial Counselling**

UnitingCare Community Financial

Care Line 1800 007 007

**Consumer Advice**

Office of Fair Trading 13 74 68

**Queensland Government**

General enquiries 13 74 68

**Community Support Services**

North Coast Region

Sunshine Coast, Gympie, Moreton Bay

## Redcliffe and Caboolture Districts

#### Includes Bribie Island, Woodford, Kilcoy, Jimna, Mt Stanley, Moore, Kilcoy, Burpengary, Deception Bay and Redcliffe.

**Family Support and Advisory Services**

Bribie Island and District Neighbourhood

Centre …………..3408 8440

Caboolture Regional Domestic

Violence Service 5498 9533

Deception Bay Neighbourhood Centre 3204 2022

Uniting Care Community Caboolture

(Lifeline) 5428 4200

Caboolture Neighbourhood Centre 5495 3818

**Emergency Relief (Centrelink referral is required)**

Bribie Island and District Neighbourhood

Centre 3408 8440

Deception Bay Neighbourhood Centre 3204 2022

Caboolture Community Care 5495 6400

St Vincent de Paul

 Caboolture 5495 7017

 Margate 3284 3035

**Housing and Tenancy**

Caboolture Housing Service Centre 5431 0700

Salvation Army 5495 3700

Residential Tenancies Authority 1300 366 311

**Material Goods Assistance**

St Vincent De Paul Centre 5495 7017

Salvation Army Community Service

Centre, Caboolture 5499 0753

(Mon, Thu, Fri – ring at 9am for appointments)Sunshine Coast District

# Includes Kin Kin, Cooran, Kenilworth, Conondale, Peachester, Beerburrum and Caloundra.

**Family Support and Advisory Services**

Centacare - Sunshine Coast

Domestic Violence Program .5430 9300

Caloundra Community Centre 5491 4000

Uniting Care Community (Lifeline) 5452 9700

Good Beginnings Nambour 5476 4933

North Coast Aboriginal Corporation for

Community Health 5346 9800

Pomona Community House 5485 2427

**Emergency Relief (Centrelink referral may be required)**

Caloundra Community Centre 5491 4000

(Ring Friday for appointments Tuesdays)

Global Care / Suncoast Christian Care

Food Co-op 5441 4877

**Kyabra Emergency Accommodation**

**Centre Nambour 5441 3837**

**Housing and Tenancy**

Kyabra Emergency Accommodation

Centre Nambour 5441 3837

Maroochydore Housing Service Centre 5352 7333

Residential Tenancies Authority 1300 366 311

**Material Goods Assistance**

St Vincent De Paul

 Maroochydore 5443 1900

Caloundra 5491 2800

Nambour 5476 2942

Salvation Army Community Service Centres

 Maroochydore (Mon, Wed, Fri 10am-1pm) 5443 8248

 Caloundra (Tue 12-2pm, Fri 8.30-11.30am) 5491 8653

Nambour (Mon, Thu 10am-1pm, Tue 10am-12pm)

 5441 7307

Noosa (Mon to Fri 9am-4.30pm) 5442 4218

 or 5474 0567

## Gympie District

# Includes Tin Can Bay, Kilkivan, Gympie and Imbil.

**Family Support and Advisory Services**

Cooroy Family Support Centre 5447 7747

Gympie Community Place 5482 1147

Uniting Care Community Gympie **5480 3400**

**(Lifeline)**

St Vincent de Paul 5482 2737

**Emergency Relief (Centrelink referral may be required)**

Community Action Youth Service

(Under 25’s) 5482 6188

Gympie Community Place 5482 1147

**Housing and Tenancy**

Maroochydore Housing Service Centre 5352 7333

Residential Tenancies Authority 1300 366 311

**Material Goods Assistance**

St Vincent De Paul 5482 2737

Salvation Army Community Service

Centre Gympie 5482 1710

# All Districts

**Local Council**

Gympie 1300 307 800Sunshine Coast 1300 007 272
Moreton Bay 3205 0555

Noosa 5329 6500

SES – Flood / Storm Emergency 13 25 00