Essential services safety and reconnection scheme

# What is a disaster?

A disaster might be a:

• Bushfire 

• Flood 

• Severe storm 

• Earthquake 

• Cyclone 

# What are the grant payments for?

You can ask for money to reconnect or fix up to   
4 essential services like:

• electricity 

• gas 

• water 

• sewerage 

# How much are the grant payments?



The grant payments are:

• up to $200 for each service that is checked and reconnected

• Up to $4200 for broken essential services

# Can I get a grant payment?

To get a grant payment you must:

• Own and live in a house, caravan or boat in the disaster area



• **Not** have insurance money to fix essential services. Insurance is money you might get   
from an insurance company when something goes wrong



• Have an income test.   
An income test means we check the money you get from your job before we give you a grant.

# How can I apply for the grant?



• Call the Community   
Recovery Hotline on   
**1800 173 349**



• Visit a Community   
Recovery Hub

• Fill in the application form on our website   
**www.communityrecovery.qld.gov.au**



# How will I get my money?

If we say yes to your grant payment you will get:

• Money in your bank



• Or a cheque sent to you in the mail

