In the event of a disaster the Queensland Government will work with a wide range of organisations to minimise the impact and ensure the recovery of affected communities.

During and after a disaster you may need practical assistance or community support to assist you and your family.

This brochure provides information and contact details for key community services available in your area.

Further information is available at [www.qld.gov.au/community/disasters-emergencies](http://www.qld.gov.au/community/disasters-emergencies) or by phoning the Community Recovery Hotline on 1800 173 349.

You can also download the free Self Recovery app from the Apple or Android App stores.

Yellow logo for the Community Recovery Self Recovery appGeneral Community Support Services

Kid’s Help Line 1800 551 800

DV Connect 1800 811 811

Gambling Help Line 1800 222 050

Parentline 1300 301 300

Seniors Enquiry Line 1300 135 500

Australian Red Cross 1800 733 111

St Vincent De Paul Helpline 3010 1096

Adventist Development and Relief

Association (ADRA) 3218 7777

Kingston East Neighbourhood

Group 3808 1684

# Workplace Services

Fair Work Ombudsman 13 13 94

[www.fairwork.gov.au](http://www.fairwork.gov.au)

Apprenticeships Hotline 1800 210 210

# Services Australia

Information Services 13 24 68

Medicare – General Enquiries 13 20 11

Centrelink Australian Apprenticeships 13 36 33

Centrelink Employment Services 13 28 50

Centrelink Older Australians Line 13 23 00

Farmer Assistance Hotline 13 26 16

# Legal and Advocacy Services

Legal Aid Queensland 1300 651 188

Basic Rights Queensland 1800 358 511

# Financial Counselling

National Debt Hotline 1800 007 007

# Consumer Advice

Office of Fair Trading 13 74 68

# Department of Communities, Disability Services and Seniors

Community Services & Seniors 13 74 68

Updated October 2020

**Community Support Services**

South East Queensland Region

Logan and surrounds

# Your Home

SES Flood / Storm Emergency 13 25 00

Logan City Council 1300 156 426

Scenic Rim Regional Council 1300 360 555

Department of Housing (HPW) – Logan

Housing Service Centre 3086 3700

HPW Maintenance 1300 650 917

Homeless Hotline 1800 474 753

Insurance Council of Australia 1300 728 228

Residential Tenancies Authority 1300 366 311

Telstra – Crowd Support 13 22 00

Optus – Customer Service 13 39 37

Energex - General Enquires 13 12 53

Energex – Emergency (24/7) 13 19 62

Ergon Energy – Customer Service 13 10 46

Ergon Energy – Life Threatening

Emergencies (24/7) 13 16 70

Ergon Energy - Faults 13 22 96

Origin Energy, Gas 13 24 61

# Your Business

Qld Rural & Industry Development

Authority 1800 623 946

[www.qrida.qld.gov.au](http://www.qrida.qld.gov.au)

Department of State Development,

Tourism and Innovation 3452 7100

Department of Agriculture and Fisheries

General Enquiries 3404 6999

# Support / Emergency Relief Services

ADRA Community Centre - Logan 3290 3011

Keystone Services - Lutheran Community

Care 3209 1466

MultiLink Community Services 3808 4463

Bethania Emergency Relief 3209 1466

St Vincent De Paul - Beenleigh 3287 3334

or 3287 3788

Burragah Aboriginal & Islander Advancement

Co-operative Society 3290 0709

Kingston East Neighbourhood Group 3808 8582

Jimboomba Community Care Assoc 5547 8077

You and your Family’s Health

Queensland Health - 13 HEALTH 13 43 25 84

Logan Hospital 3299 8899

Logan Central Community Health Ctr 3290 8900

Logan and Beaudesert Mental Health

Service (24/7) 1300 642 255

Australian Red Cross, Logan 1800 733 111

YFS Community Centre - Youth &

Family Service 3826 1500

Kingston East Neighbourhood Group 3808 1684

UnitingCare – Logan Central 3442 1500

MultiLink Community Services 3808 4463

Mununjali Housing & Development

Company Ltd 5541 2575

Salvation Army 3368 0700

The Spot Community Services 3809 4100

Poisons Information Service (24 hr) 13 11 26

Commonwealth Respite & Carelink

Centres 1800 052 222

Brisbane Nth Carer Respite Ctr 1800 059 059

DV Connect Mensline 1800 600 636

DV Connect Womensline 1800 811 811

Integrated Mental Health – West

Moreton District 3817 2484

# Neighbourhood Centres

Beenleigh Neighbourhood Centre 3287 2840

Eagleby Community Centre 3807 3833

Kingston East Neighbourhood Group 3808 1684

MultiLink Community Services 3808 4463

Logan East Community Neighbourhood

Association Inc 3808 4529

Crestmead PCYC 3805 4100

General Community Support Services

Mensline Australia 1300 789 978

Relationships Australia 1300 364 277

Beyond Blue Info Line 1300 224 636

Lifeline Telephone Counselling 13 11 14

**Other Services**

Crime Stoppers Australia 1800 333 000

Animal Welfare League Qld 5509 9000

Logan City Council Animal

Management 3412 5397

Elder Abuse Helpline 1300 651 192

Gamblers Anonymous 3356 0117

RSPCA Animal Emergencies - Wacol 3426 9999

RSPCA Emergency Hotline 1300 264 625

Telephone Interpreter Service 13 14 50

MultiLink Interpreting Service 3808 4463

Ganyjuu Family Support Services 3386 0150

Red Cross Employment Services 3367 7433

Access Community Services Inc 3412 8222

**Additional Information**

People can follow up to date tweets for Community Recovery at @RecoveryQld

For emergency response including Police, Fire and Ambulance 000

To donate visit www.givit.org.au

