The Australian Government is providing the COVID-19 vaccine to people living in aged care facilities and residential disability services with two or more residents. Aged care and disability accommodation providers have an important role in supporting residents to access the vaccine. The Queensland Government encourages people to have the vaccine, however it is not mandatory. Each person can choose if they want to have it or not.


If you are not sure if the COVID-19 vaccine is right for your family member, encourage them to speak with their doctor or General Practitioner (GP) for advice, or call Queensland Health on 13 HEALTH (13 43 25 84).

**Valid Consent**

Your family member must provide valid consent to receive the vaccine. Valid consent means that your family member says it's ok for someone to do something and that they understand about the vaccine and sign a consent form. They can choose to say no, and they can remove the consent at any time.

You might be the substitute decision maker for your family member if you make legal decisions on their behalf (such as a guardian or parent). If you are the substitute decision maker, the aged care or disability accommodation provider will ask you for permission to give the vaccine to your family member. If you agree, they will ask you to sign a consent form for your family member.

**Your right to access an interpreter**

If your family member prefers information in another language, it is their right to access an interpreter for free. An interpreter can help them understand information about the vaccine before they sign a consent form. If you are their substitute decision maker, you also have a right to access an interpreter for free.

You can help the aged care or disability accommodation provider prepare for your vaccination appointment by telling them in advance:

- If you or your family member needs an interpreter
- Your preferred language and dialect if necessary
- Any other requirements you have such as preference of interpreter gender or if you prefer an interpreter on the phone or in person.

If your family member is already booked in to have a vaccine, and they did not get a chance to speak to an interpreter, talk to their aged care or disability accommodation provider. If you are worried about this, you can withdraw your consent to the vaccine. Ask them to book an interpreter to talk about the vaccine and explain the consent form.

If your family member already had the vaccine, and you are concerned they did not understand the process because they speak another language, or still have questions about the vaccine, contact the Australian Government COVID-19 vaccine helpline on 1800 020 080 to provide feedback.
Information for families of people in aged care and disability care receiving a COVID-19 vaccination.

Translations of COVID-19 Vaccine Consent Forms