Travel and Transport

Location and car parks

- The Princess Alexandra Hospital (PAH) is centrally located within Brisbane, south of the Central Business District (city) and Brisbane River. It is minutes from the city by car or public transport. The Clem Jones Tunnel connects with the Airport Link Tunnel, providing direct access between PAH and Brisbane Airport in 20 minutes or less.
- There are 2 nearby pay-as-you-exit carparks. They are privately owned and operated.



- **The PA Car Park** is opposite the PAH. Enter and exit from Tottenham Street, behind Ipswich Rd.
- **Point Parking** is on the PAH grounds next to the PAH. There is a walkway linking the PAH to Point Parking, which is next to the PA Bus Station.

Full information about parking concessions and savings can be obtained from the PAH Information Desk on ground floor, main building near main entrance. Parking - Princess Alexandra Hospital | Metro South Health. www.metrosouth.health.qld.gov.au/princess-alexandra-hospital/getting-here/parking



• **Metered parking** on the streets is available. All street parking is time limited and monitored by Brisbane City Council. For more information, please visit www.brisbane.qld.gov.au/traffic-and-transport/parking-in-brisbane

Public transport



• The PAH is well served by public transport. The PAH Bus Station on campus has quick, direct and frequent connections to the universities, Southbank, the Cultural Centre, the CBD including Queen Street Mall and King George Square, Queensland Children's Hospital and the Mater Hospital in South Brisbane, the Royal Brisbane and Women's Hospital, Woolloongabba, major shopping centres in outlying suburbs including Chermside, Carindale and Garden City.



• The Beenleigh, Gold Coast, Brisbane City, Ferny Grove Airport train line runs behind the hospital and is serviced by the Park Road train station. This train line provides further transport connections to areas within Logan, Redlands, Ipswich, northern suburbs, northern and southern Gold Coast areas including the Gold Coast airport.

For all South-East Queensland Public Transport information 24 hours a day, 7 days a week: TransLink phone: 13 12 30. www.translink.com.au





Community transport

• Several community transport organisations service the hospital. Contact directly for details and bookings:

Redlands and Ipswich areas: STAR Community Services. www.starcommunityservices.org.au/contact-us/

Brisbane Southside: TransitCare. www.transitcare.com.au/contact/

Brisbane Northside: Transport services St John Ambulance Qld. www.stjohnqld.com.au/community-services/transport-services/



How to get to the hospital when called for your transplant

- Patients will arrange how they will get to the PAH when called in for a transplant. Suggestions include:
 - Family, friend, carer or neighbour
 - Taxi, uber or private transport company
- The Queensland Ambulance Service (QAS) Ambulance Service is generally unable to bring patients in for their transplant.



Patient travel scheme for regional patients

Regional patients can get help with travel and accommodation costs related with medical treatments including transplant. The Hospital and Health Service (HHS) Travel Offices located throughout Queensland regional hospitals, can help. Forms and directions to the Metro South PAH Travel Office can be obtained from the Information Desk, ground floor, main building of PAH, near main entrance. www.metrosouth.health.qld.gov.au/patients-and-visitors/leaving-hospital/travel-assistance

- Queensland PTSS Application forms, subsidy rates, and general information: The Patient Travel Subsidy Scheme. www.qld.gov.au/health/services/travel/subsidies Health and wellbeing | Queensland Government. www.qld.gov.au
- New South Wales IPTAAS Application forms, subsidy rates and general information: IPTAAS www.iptaas.health.nsw.gov.au
- The PAH Transit Care Hub provides transport information and help.
 Phone: (07) 3176 2111 and ask for Transit Care Hub.
 www.metrosouth.health.qld.gov.au/princess-alexandra-hospital/getting-here
 www.metrosouth.health.qld.gov.au/sites/default/files/content/transit-care-map-directions.pdf

Patient driving

• Symptoms and side effects related to liver or kidney disease can impair thinking, planning and actions. This can happen gradually over time, or more quickly. All pre transplant patients are asked to discuss with medical staff whether they have medical permission to drive or operate heavy machinery.



- After transplantation patients must also seek advice about when it is safe to drive or operate heavy machinery. There are serious safety and Compulsory Third-Party and Comprehensive insurance issues for any patients driving against medical advice
- If driving is not allowed, the treating team can provide information about safe transport options.

Air travel within Australia



• Pre and post-transplant patients should discuss flight and travel plans with the treating team for individual advice

Overseas travel

• Overseas travel is generally allowed 12 months after transplant. The treating team can provide information about medications, prescriptions and vaccinations. Please discuss your individual circumstances and plans as far ahead of travel time as possible. The destination and time away, affect the medication management plan.

Travel insurance

- All Australians are strongly advised to take out insurance when travelling, especially overseas. Some insurance companies will not provide insurance cover for transplant related matters but do provide cover for general medical and other situations. It is important to research and compare policies.
- Transplant Australia has useful information on travel insurance. www.transplant.org.au/travel-insurance

Taxi subsidy

 Some patients are eligible for reduced cost taxi travel through the State Taxi Subsidy Schemes.
 For full details:



Queensland residents: Taxi Subsidy Scheme and Lift Payment | People with disability Queensland Government. www.qld.gov.au/disability/out-and-about/subsidies-concessions-passes/taxi-subsidy

New South Wales residents: Apply for the taxi transport subsidy scheme | Service NSW Taxi Subsidy Scheme. www.service.nsw.gov.au/transaction/apply-taxi-transport-subsidy-scheme

Disability parking

PAH has some disability parking available to patients or carers who have a disability parking permit.



For full information about permits and parking options: Parking permits | People with disability Parking Princess Alexandra Hospital | Metro South Health |Queensland Government. www.metrosouth.health.qld.gov.au/princess-alexandra-hospital/getting-here/parking

www.dss.gov.au/our-responsibilities/disability-and-carers/programmes-services/forpeople-with-disability/australian-disability-parking-scheme