

I've applied for funding

My progress in the Resilient Homes Fund

▶ I haven't applied for funding yet	▶ I've applied for funding	▶ My funding is approved	▶ My resilience works can start	▶ My home is resilient
				

Journey so far

I've put in my funding application to QRIDA



Still to go

I'm waiting for my application approval



Key dates:

- 30 July 2023**
Registrations for the Resilient Homes Fund program closed.
- 11.59pm (AEST), 1 December 2025**
Grant applications for funding closed.
- 31 March 2027**
The completion of works date listed in your Building Contract must not exceed this date.

Important: Registrations for the Resilient Homes Fund are not transferable. If you are planning to sell your home, all works must be completed and payments finalised prior to the sale of your home.

- » Final Building Certification (if applicable) or the provision of the required trade certificates as listed in the Value for Money Certificate
- » Rectification of defects or incomplete works by the licensed contractor
- » Final invoices issued to the homeowner by the licensed contractor
- » Final invoices submitted by the homeowner to QRIDA
- » Final milestone payment released by QRIDA.

NOTE: Please note the Resilient Homes Fund (RHF) cannot negotiate or settle contracts between homeowners and builders.

Congratulations on submitting your funding application. This was the first important step on your way to building back a better, more resilient, home.

Your application will now be reviewed and your building quote will undergo a Value for Money assessment.

When these steps are complete, you will receive a Certificate of Conditional Approval. You can then progress to the next stage: **My funding is approved.**

Please note:

The following steps are to be completed before **30 June 2027:**

- » A request for final milestone payment submitted to QRIDA
- » A RHF completion inspection of the works

What happens to my funding application after I submit it to QRIDA?

The Queensland Rural and Industry Development Authority (QRIDA) administers the funding component of the Resilient Homes Fund. QRIDA reviews your application to make sure it meets the eligibility requirements of the Resilient Homes Assistance Scheme. QRIDA checks your application to ensure:

- » You are the homeowner (or authorised to act on behalf of the owner)
- » Your home was impacted by an eligible 2021-2022 flood event
- » You are seeking funding for eligible and suitable works as listed in your Home Assessment Report
- » You have not already received funding under this or another government scheme
- » You have not already received the maximum amount of eligible financial assistance
- » You supplied a detailed quote from a licensed contractor (or if seeking reimbursement of completed works, you supplied an invoice and receipt from a licensed contractor of completed works)

What happens during a Value for Money assessment?

The Resilient Homes Fund is responsible for ensuring public funds are spent on appropriate resilience measures. Which is why it's important that all funding applications undergo a Value for Money assessment.

A Resilient Homes Fund assessor will review your building quote to ensure:

- » The costs listed in the quote for building works, materials and labour are fair and reasonable and in line with standard industry rates
- » The scope of works listed in the quote agree with the resilience strategies listed in your Home Assessment Report.

What do I need to do?

You don't need to do anything while these background checks take place unless you are asked to provide more details (see next section).

When the assessment is complete, you will receive a Value for Money certificate which lists:

- » **Inclusions** (works that will be paid by the Fund)
- » **Exclusions** (works that will **not** be paid by the Fund)

If you have any questions about the report, now is a good time to contact the Resilient Homes Fund on **07 3007 4485 and select option 2.**

Learn about building quotes on the [Resilient Homes Fund website](#)



My Value for Money assessor requested more details

If your Value for Money assessor needs more information about your building quote, they may reach out to your builder or contact you directly.

You will receive a request for information which will list the additional details they are seeking. For example, they may want to know about the type of building materials to be used in construction, or the quantity or dollar value of these materials.

Your builder will need to produce an updated quote including the requested details.

Tip: If you've been asked to provide a more detailed building quote, contact your builder to check if they are aware of this request and arrange some time to discuss what's missing and what's required. Your builder can get in touch with us directly if they need to confirm what's needed.

Use these reference documents to guide your conversation with your builder:

- » **Your Home Assessment Report** – this details the resilience program, measures and materials you are eligible to pursue. Does your quote include things outside of the report that you might not be eligible for?
- » **Design Guidance for Flood Resilient Homes** – this guide provides drawings, descriptions and examples of resilience works and resilient materials. How does your quote describe your resilience works? Does it describe the materials and strategies in a similar way, or is it low on detail?
- » **Resilient Homes Fund website** – the website provides more information on quoting requirements, including details of what needs to be listed in a quote and examples of correctly completed quotes.

Download:
[Design Guidance for Flood Resilient Homes](#)



Next steps

If your Resilient Homes Fund assessor is satisfied with the details in your building quote, there is nothing further you need to do at this stage. They will go ahead and issue a Value for Money certificate which will be sent to QRIDA.

QRIDA will then send you a Certificate of Conditional Approval which allows you to enter into a building contract with your chosen licensed contractor.

The Certificate of Conditional Approval contains:

- » The Value for Money certificate
- » The funding value (the total amount you can spend on building works)
- » Your nominated licensed contractor (the builder who provided your quote)
- » Funding requirements and conditions (the terms of the funding arrangement)
- » Evidence that your builder will need to provide when works are complete
- » Milestone payment instructions.

At this stage, **your funding is approved**. You can now move on to finalising a contract with your builder.

Find out more about signing building contracts and other next steps at qld.gov.au/resilienthomes

Stay informed

The Resilient Homes Fund sends out regular emails to homeowners with program updates, invites to webinars and practical information to help you on your path to a resilient home.

Check your emails to make sure you are receiving updates from resilienthomes@epw.qld.gov.au



Australian Government



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My resilience start-to-finish checklist

This is a quick guide to the main steps of the Resilient Homes Fund. As you complete each milestone, check it off the list to keep track of your progress.

- I received my Home Assessment Report**
- I chose a resilience program: Resilient Retrofit, Home Raising or the demolish and rebuild or relocate option
- I visited the Resilient Homes Fund website to read more about the resilience program I'm interested in: qld.gov.au/resilienthomes
- I found a builder that understands the purpose and guidelines of the Resilient Homes Fund and they have agreed to do the work
- My builder has provided a quote that meets Resilient Homes Fund guidelines

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- I applied for funding**
 - I submitted my builder's quote and scope of works, relevant building plans and insurance details via the QRIDA portal
 - The Value for Money assessment is complete
 - I received a Certificate of Conditional Approval

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- I signed a contract with my builder and sent it to QRIDA**
 - I got a Letter of Offer and Milestone Payment form from QRIDA
 - I have confirmed what I will need to submit at the end of the process to obtain final payments
 - I signed and returned the Letter of Offer to QRIDA

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- My resilience works are underway**
 - I'm meeting regularly with my builder to check how works are progressing
 - I'm sending payment forms and builder invoices to QRIDA at key project milestones

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- My resilience works are complete**
 - I have obtained all required forms and documentation from my builder and submitted these to QRIDA
 - I had a final inspection and received a completion pack from the Resilient Homes Fund.

More information

For support or more information about the Resilient Homes Fund:



website qld.gov.au/resilienthomes

Or scan the QR code.

If you require the assistance of an interpreter, phone **1800 512 541**.

Our compliments and complaints management policy and procedure can be found at housing.qld.gov.au/contact/complaints-compliments



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