# Creating an online account in the Queensland Health COVID-19 vaccine booking portal

Note:

a. If you have previously visited a Queensland Health vaccination location as a walk-in (no appointment) or called **134 COVID** to book a past appointment, please call **134 COVID (13 42 68)** to finalise the creation of your account.

b. Otherwise, please proceed with the steps directly below.

1. Go to the [Queensland Health COVID-19 vaccine appointment booking portal](#) and select **Sign in** in the top right corner.
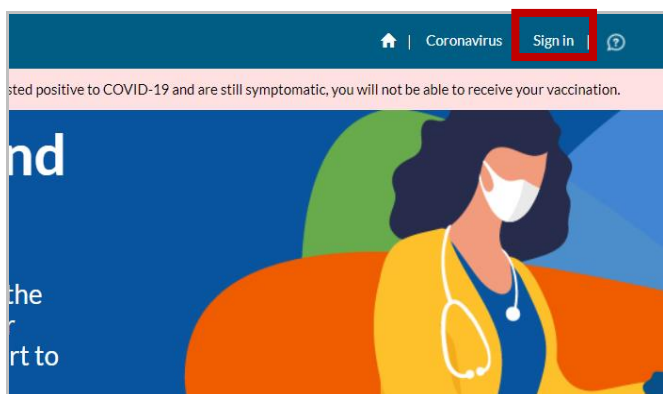
2. Enter your email address and click **Send one-time passcode**.

3. You will receive an email from Queensland Health containing a one-time passcode. Please check your spam or junk folder if you have not received this email. Once you've received your passcode, enter the passcode in the field below and click **Verify one-time passcode**.

4. Once your passcode is accepted, you will now select the **Sign in or Sign up button**.

Queensland Government
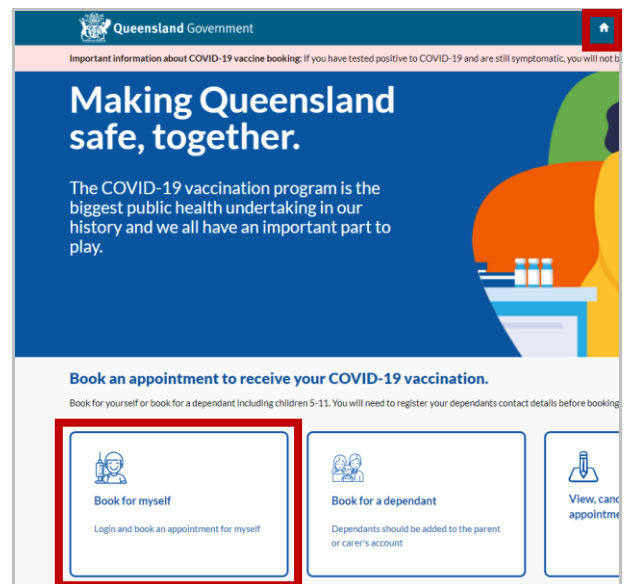
5. Please provide your *Given Name*, *Surname* and *Date of Birth*. Then click *Sign up*.

6. Complete your personal and contact details and then click *Submit*.

If your submission is successful, you will see the *Submission completed successfully* message.
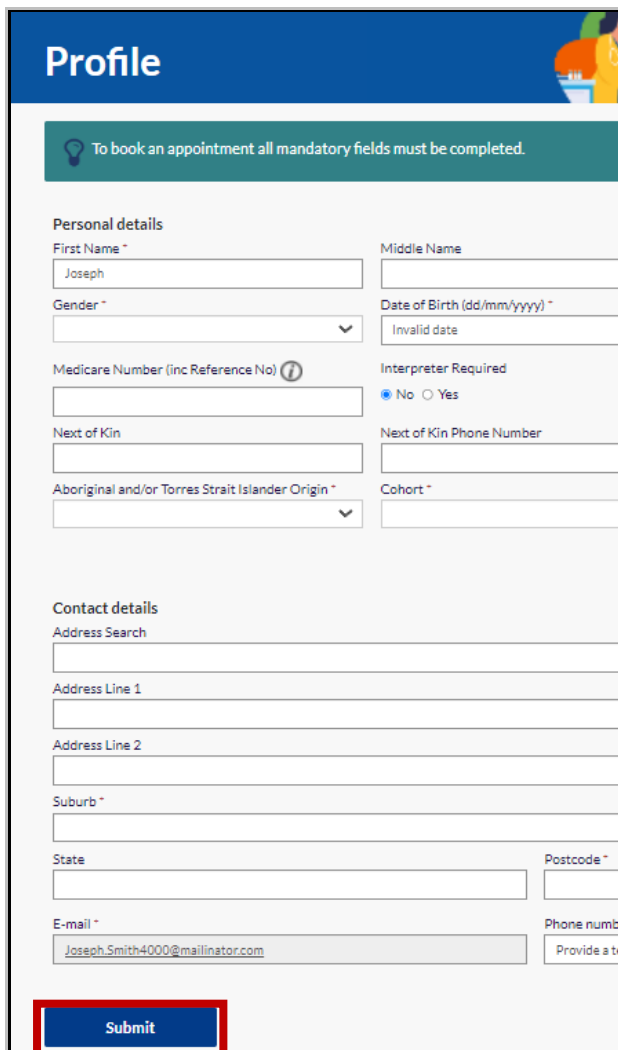
Once your personal and contact details are successfully submitted, you will notice that some of these details will be greyed out and cannot be updated in your Profile. If you need to update any of these details e.g. E-mail, please call **134 COVID (13 42 68)**.

You can now proceed to book an appointment by clicking on the *Home* icon and selecting *Book for myself*.

Follow the instructions from *Step 6* in the [COVID-19 vaccine booking system step-by-step guide for users](#).