Creating an online account in the Queensland Health vaccine booking system

Step 1 – Create your account

Once you receive an email invitation for your COVID-19 vaccine appointment, click on the link in the email to create your account. This link contains a unique code, so please don't forward this email to anyone else.

Queensland Health recommends using Google Chrome or Microsoft Edge as your browser, and not Internet Explorer. If Internet Explorer automatically opens, copy and paste the link into a Google Chrome or Microsoft Edge browser instead. Your account will let you change your booking later if you need to.

Click *Register* and then, on the next page, click on *Sign Up Now* (as shown below).

Copy the verification code received in the email and paste it into the *Verification code* box. Then click *Verify code*.
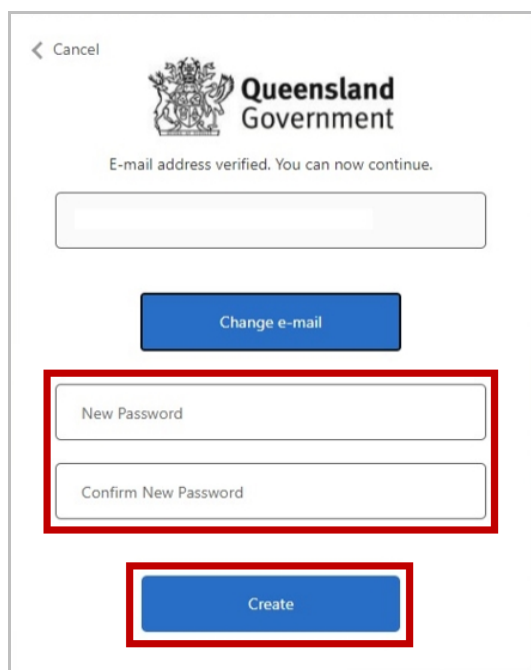
Step 2 – Verify your account

Once you've clicked *Sign up Now*, enter your email address and click on *Send Verification Code*. Copy the verification code from the email and paste it into the *Verification code* box. Then click *Verify code*.

Step 3 - Set your password

Once your account has been verified, you will be asked to create your account password. For security reasons your password needs to be a minimum of eight characters and will require 3 of the following criteria:

a. Uppercase letter

b. Lowercase letter

c. Number

d. Special character (e.g. * ! @ #)

Step 4 – You are ready to book your appointment

After creating your account, the Queensland Health vaccine booking system homepage will appear. You can now commence booking your appointment.