

Creating an online account in the Queensland Health vaccine booking system

Step 1 – Create your account

Once you receive an email invitation for your COVID-19 vaccine appointment, click on the link in the email to create your account. This link contains a unique code, so please don't forward this email to anyone else.

Queensland Health recommends using Google Chrome or Microsoft Edge as your browser, and not Internet Explorer. If Internet Explorer automatically opens, copy and paste the link into a Google Chrome or Microsoft Edge browser instead. Your account will let you change your booking later if you need to.

Click **Register** and then, on the next page, click on **Sign Up Now** (as shown below).

Step 2 – Verify your account

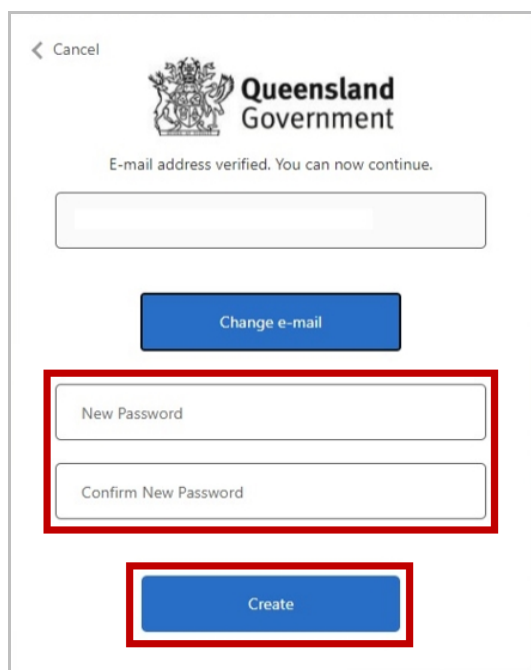
Once you've clicked **Sign up Now**, enter your email address and click on **Send Verification Code**. Copy the verification code from the email and paste it into the **Verification code** box. Then click **Verify code**.

Copy the verification code received in the email and paste it into the **Verification code** box. Then click **Verify code**.

Step 3 - Set your password

Once your account has been verified, you will be asked to create your account password. For security reasons your password needs to be a minimum of eight characters and will require 3 of the following criteria:

- a. Uppercase letter
- b. Lowercase letter
- c. Number
- d. Special character (e.g. * ! @ #)



The screenshot shows the Queensland Government account creation interface. At the top left is a 'Cancel' link. The Queensland Government logo is centered at the top, with the text 'Queensland Government' below it. A message states 'E-mail address verified. You can now continue.' Below this is a text input field. A blue button labeled 'Change e-mail' is positioned below the input field. A red rectangular box highlights the 'New Password' and 'Confirm New Password' input fields. Below these fields is another blue button labeled 'Create', which is also highlighted with a red rectangular box.

Step 4 – You are ready to book your appointment

After creating your account, the Queensland Health vaccine booking system homepage will appear. You can now commence booking your appointment.